

PANTHER TRACE FRONT ENTRY GATE SYSTEM.

Please check with Watson to make sure they have your email address correct and check your SPAM folder. **Please save the address it came from so these do not go to spam.**

1. Your clickers should work fine, if you need a new or additional one, **call Bob, 734-787-9841 or bobshonce@yahoo.com**. They are \$35 each, cash or check to: North Panther Trace HOA
2. **You must hit any button on the keypad to "Wake" the system**, then enter your 4-digit code or use the directory, **then hit the GREEN ENTER button**. **You may also use a Vendor/Guest code to call a resident; 1, 2 or 3 digits.**
3. **The new system will not let a code start with a "0"**. Therefore, your guest/vendor (formerly 3 digits) codes are just your number now. They could be 1, 2 or 3 digits, no "0's" to start.
4. The same goes for your 4-digit private personal codes, can't start with "0". If your code did start with "0", we moved the "0" to the end of the number. Example: 0123 would now be 1230
5. Weather you use a guest/vendor code, private personal code or the directory, **you must hit the GREEN "ENTER"** after you enter the number.
6. When someone uses your Guest/Vendor code or dials you from the directory, the system will call the number you have provided us. You can answer and talk to the person through the keypad or simply answer your phone and hit "9" on your phone's keypad. That will open the gate. Please be aware of who you are letting in and do not give out your private personal code to vendors and guests, use your 1/2/3/ digit code for them. **Please give your Vendor Code to all delivery people that you are expecting**. **If you do not know your guest/vendor code, email Bob. Please program your phone contacts with "Front Gate" and 772-408-0054 so you know when the front gate is calling you.**
7. Bob now has the ability to make 4-digit code (**not guest/vendor code**) and phone # changes in the system. Please email him to make a change and allow 24 hours to take effect.
8. If you do not like the way your name displays on the keypad directory, call Bob to figure it out and he will change it. **You can access the Directory (sorted by last name) by pushing the Black "Home" key, then enter, then scroll to your Last Name initial and name.**
9. If any issues opening the gate, **dial 145, ENTER**. Bob will answer and help you.