

JULY 2022-PUBLISHED QUARTERLY





# SOCIAL NEWS

NPT Social Committee (Rosemary, Chairperson) Cul-De-Sac Socials Schedule-ALL AT 6:30 PM 3<sup>rd</sup> Friday every month-<u>None July & Aug</u>-Next one-9/16-EVERYONE IS INVITED TO ALL!







to our Newest Neighbor!

290 PT- James Liotta

NPT Community News/Events

Please read all pages of the newsletter

PSL Activities Calendar-CLICK HERE

### 2022 Freedomfest-FREE ENTRY

- Date: 07/04/2022 4 PM 10:00 PM
- Location: MIDFLORIDA EVENT CENTER

# Christmas In July - Port St. Lucie

- Date: 07/24/2022 10 AM 4:00 PM
- Location: MIDFLORIDA EVENT CENTER

# PSL Hurricane Preparedness Expo

• Date: 7/9/2022 10 AM-2 PM-FREE ADMISSION

• Location: MIDFLORIDA EVENT CENTER



JOKE OF THE DAY

What's the difference between a hippo and a zippo? **One is really heavy and the other's a little lighter.** 

NPT SOCIAL MEDIA

<u>Facebook:</u> PLEASE JOIN US FOR UPDATES! https://www.facebook.com/groups/ 2233578896781592

Another good website for our neighborhood and the general area is: <u>www.nextdoor.com</u> <u>Please read all of the emails</u> & docs sent by the HOA. Please save this as a contact: <u>northpanther@calibersoftware.email</u>

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# FEATURED WEBSITES

**NEW!** PSL Public Works Facebook Page-CLICK HERE

**Bi-Weekly** City Manager's Report-CLICK HERE-PSL NEWS, <u>VERY INFORMATIVE</u>

Access to City Hall-1PSL-CLICK HERE-24/7-WEB & APP-772-871-1775

ALERT ST LUCIE Public Safety Alert Program SIGN UP-CLICK HERE

# SAWCRASS LAKES NPT-Watson HOA and Caliber Websites

HOA documents including meeting notices, ARB requests, NPT policies and guidelines, are on our website at: <u>https://www.watsonassociationmanagement.com/communities/north-panther-trace/</u>. To see the Caliber password-protected page with your account info, HOA docs and Financials, use the "Community Portal" link at the top of the page. Contact Watson if you do not know or have your user name and password.



Please clean up after your dog in or around our neighborhood and all Sawgrass Lakes.



Meeting Minutes & Financials

You can find the NPT & Master HOA meeting minutes & confidential documents on the Watson Caliber website, see instructions above.



### Front Gate

Vendor/Guest codes are working. Please program your phone with a new contact. "FRONT GATE", 772-408-0054



The new lighting and a CCTV system has been installed in the RV lot. There are a few spaces available in the lot for residents.



#### Neighborhood Security

It is imperative <u>we all work together</u> to keep NPT safe. Please call 911 on <u>any</u> suspicious activity & cars, kids acting unruly, speeders, etc. "See something, say something!" The police encourage us to.



# FRIENDLY REMINDERS

#### **Quarterly Dues**

#### Dues are \$151/month or \$453/quarter.

HOA dues are due the 1<sup>st</sup> Day of each quarter, January, April, July and October. **Our dues include**: Common areas maintenance, standard Bluestream TV with HBO & Showtime, 400 MBPS Internet and front yard lawn maintenance. **As of 6/1/22, you must be current on dues to receive the Bluestream Services.** 



# HOA Meetings

### 2<sup>nd</sup> Tuesday each month

We use ZOOM for our meetings. (https://www.zoom.us/join)

#### Meeting ID: 715 3604 2014 Passcode: iNB77a SCHEDULED NPT HOA MEETINGS 7/12, 8/9 and 9/13



# Garbage, Recycle & Yard Debris

We realize this has been a challenge with Waste Pro. Please use common sense when putting out your trash and yard waste. Try to keep it in containers.

It may be a good idea to hold off on <u>major</u> pruning/trees until September.

If you plan to dig in your yard for <u>any reason</u>, <u>call 811</u> to get your underground utility lines marked, for <u>free. Beware of the new Bluestream Lines</u>



Contact info for Waste Pro

Lois Cardinale @ 772-873-6317, Icardinale@wasteprousa.com

PSL WASTE PRO UPDATE-CLICK HERE

# Yard Waste pick-up info:

YARD WASTE PICK-UP-CLICK HERE

# **NEW TRASH & RECYCLE IN SEPT**



To comment on and to contribute

to our newsletter, please email Bob at:

bobshonce@yahoo.com

#### WATSON

Hillary Rothmel is our HOA property manager at Watson Association Management. Contact her at: <u>Hrothmel@WatsonRealtyCorp.com</u> (Preferred) or by phone 772-871-0004. You should send Hillary an email on all HOA issues. If you are not getting the HOA emails, please check your SPAM folder and verify Watson has your correct email. <u>\*\*\*RV LOT</u>: If you need help with the RV lot, please contact Dina at Signature, 772-219-4474, the Property Manager for the Master Board. There are lots available.

# <u>board for anything, please include all Board members and Hillary on your email.</u>

Bob Shonce, President	734-787-9841	bobshonce@yahoo.com
Rosemary Carpentier, Vice-President	772-812-5659	rosecarp14@aol.com
Steve Barrett, Secretary/Treasurer	574 536 1771	rvexpert7@gmail.com
Frank Bono, Director	313-300-4708	fpipe16@yahoo.com
Larry Tonjes	772-985-4004	ltonjes@gmail.com





# Complaints, HOA Rules Violations

#### or Service Requests

Please email these issues to Hillary at: <u>Hrothmel@WatsonRealtyCorp.com</u> and copy the entire HOA board. For Service Requests, you can use the "Work Orders" on the top of the front page on our website <u>or</u> send an email to Watson PSL CODE ENFORCEMENT: 772-871-5010 <u>Or better yet</u>, use the 1PSL app or website Just a reminder, NPT & SPT are separate HOA's.



**OUR CORRECT WEBSITE: www.bluestreamfiber.com/sawgrass-lakes** You can only log-in here once your equipment is installed. **Then you should setup your account. You should also set-up your account to receive e-bills to avoid the \$4.95 paper statement charge.** From here you can pay your bill, if any, set-up auto-pay, make suggestions and see your services.

# TO REQUEST SERVICE OR DISCUSS YOUR BILLING, CALL 772-242-7017, save this #

The local PSL station is now available, CH 20. You can view City Council and Waste Pro/FCC meetings here.

If your system is not working properly, 1<sup>st</sup> thing to do is unplug the power from your box, then plug it back in. 2<sup>nd</sup> thing is to call the service # above and ask them to send a reset signal to your system. Many times, this will solve your problems. If it doesn't, call to schedule a service tech to come to your home. INSIDE TIP: Ask specifically for a Bluestream tech, not a sub-contractor for the service call. Your HOA Board, the Master Board and Bluestream are aware there are issues with many homes. They are working hard every day to eliminate these issues. If you have problems with your system, please send Bob an email at: bobshonce@yahoo.com, so he can document the issues. Be sure to include your name, address, date of the issue, what you have done about it, what Bluestream has done about it and screen pictures of your TV with the problem, if possible.

# Questions? Contact Bob: 734-787-9841 or bobshonce@yahoo.com

# June 28, 2022

# Blue Stream Fiber Customer Experience Message

# This was emailed to you on June 29, 2022

Dear Sawgrass Lakes Homeowner's Associations,

At Blue Stream Fiber providing you and your community with the most reliable service is our top priority. Earlier this year, we launched a new networking technology in your community to optimize our fiber network by adding in additional redundancy and capacity. The technology was extensively tested it in a lab environment to ensure it worked as designed. Despite those tests, we experienced an unforeseen challenge over the last few weeks or so that may have caused some service disruptions in your home. To work through these challenges, our executive and technical teams met with your community board and gathered feedback last Friday and over the weekend.

Based on that feedback, our team immediately got engaged and has been working diligently to resolve these impacts and prevent them from occurring moving forward. We made several adjustments over the weekend. Finally, last night, our engineering team implemented an additional configuration change to ensure that these matters are fully resolved. We will continue to monitor and ensure that this service will work as they should.

We realize that these recent experiences are frustrating and apologize greatly for the inconvenience. With this networking technology in place and configurations update we expect your community to go back to receiving the 99.9%+ you were receiving before. Should you have any questions, please don't hesitate to reach out to me directly.

Sincerely,

Kristina Stone Senior Vice President of Customer Experience and Innovation



FOR MORE INFORMATION, CONTACT ST. LUCIE COUNTY SOLID WASTE AT 772-462-1768 OR WWW.STLUCIECO.GOV/SOLIDWASTE

# PSL Emergency and Hurricane Information-CLICK HERE



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# **Dispose Garbage, Recycling, Yard & Bulky Waste**



#### **NEWS**

• Port St. Lucie pauses recycling pickup service, so Waste Pro can handle garbage collection

**The City of Port St. Lucie has temporarily paused curbside recycling services**, beginning Monday, May 23, 2022 till further notice, so Waste Pro can focus on picking up household garbage. We all hope recycling resumes soon. You can save it till it does, put it out for garbage or take it to the Drop-Off Center above for no charge. This goes for excess garbage too.

# City Council approves contract with new solid waste hauler



FCC Environmental Services Florida, LLC will be Port St. Lucie's new solid waste collection hauler beginning in September, according to a contract approved by the City Council. They are temporarily helping Waste Pro to catch up so you may see their trucks earlier than September.

# For more info on FCC: https://fccenvironmental.com/

# **Delivery of 64 & 96-gallon garbage cart begins in August**

In preparation for September's new automated garbage collection, the city plans to deliver a 96-gallon cart to all households in August and 64-gallon cans if you ordered one in place of the 96 gallon can. Please keep your existing green cans for recycling when it resumes and when FCC takes over.

# FCC SERVICE BEGINS IN SEPTEMBER, 2022

# A new pick-up schedule and NPT Guidelines flyer will be published in August.

# TO LEARN MORE ABOUT:

# PSL Trash, Recycle and Yard Waste info-CLICK HERE

#### 6/22/22 UPDATE-City files a Motion for Contempt against Waste Pro



In response to continuing service failures, the City on Wednesday filed a motion seeking to hold Waste Pro in Contempt for disobeying the Court's Order to fulfill the terms of its contract.

On May 26, 2022, a Circuit Court Judge issued an Order prohibiting Waste Pro from removing its equipment from the City.

She also ordered that Waste Pro use its best efforts to substantially comply with the contract it signed with the City, until the City's new waste hauler arrives in September. Since that time, and after suspending recycling at Waste Pro's request, garbage collection has continued to decline, all while Waste Pro claims to be back on schedule.

The City's Contempt Motion states:

- The City agreed to suspend collection of recyclables to free up Waste Pro's recycling drivers and their trucks to assist efforts to collect garbage. However, within a month, Waste Pro has reassigned drivers from City routes to collection routes for St. Lucie County. Thus, the additional workforce from the City agreement to temporarily suspend recycling went to support the County's garbage collection and not the City.
- Although the City agreed to suspend the recycling routes, the City never agreed to reducing garbage collection to one time per week from two times per week. However, Waste Pro is communicating to the residents of the City that it is only collecting garbage one time per week.
- Waste Pro is not even picking up garbage one time per week in many parts of the City.
- Prior to June 14, 2022, Waste Pro provided daily emails to the City notifying of routes that were missed in whole or part. Since these emails were used in prior proceedings to show Waste Pro's daily missed routes, Waste Pro is no longer providing these emails which is requiring the City to use City staff members to go out and visibly inspect the routes.
- The City has videotaped numerous incidents in which Waste Pro's drivers are driving the routes, but only picking up some, not all, of the garbage on the routes.

The City has made several attempts to coordinate collection efforts with Waste Pro, but Waste Pro's Regional Vice President has severed communications with the City. This has limited the City's ability to provide the necessary updates to its residents.

Under the current contract, it takes a minimum of 30 garbage trucks a day to properly service the City. City staff observed that Waste Pro sent 19 trucks Monday, June 20, and only 12 trucks Tuesday, June 21, to Port St. Lucie to collect garbage.

As Waste Pro's service levels deteriorate, the City has:

- Enacted emergency measures to supplement service by deploying two (2) leased rear-loader garbage trucks and staff to address crisis pickups and anticipate leasing additional garbage trucks in the immediate future.
- Contracted with two (2) yard waste haulers and established a voluntary drop-off site.
- Ended its contract with Waste Pro and has engaged a new hauler (FCC Environmental Services) which will begin in early September. This modern company has a reliable track record, and its new technology should result in dramatically improved service.
- Vigilantly pursued a lawsuit, on behalf of its residents, against Waste Pro, seeking monetary damages for the hardship faced by the residents and business owners of the City.

PSL residents can help with the lawsuit by providing evidence of their lack of service by Waste Pro, including photos, by emailing us at <u>WasteProLawsuit@CityofPSL.com</u>.



For updated information and a detailed list of frequently asked questions about the solid waste program, visit <u>www.cityofpsl.com/solidwaste</u>. To report a missed pick up, please call 772-871-1775, visit the <u>1PSL website</u> or download the 1PSL app.



This section is designed to make it easier for you to find quality vendors for work you need done or products you may want to buy. Many of these companies have done work for me, you or your neighbors, are your neighbors or are relatives or friends of them. You should check out their website and Internet reviews.

# Please retain this list for future use. Check out our new vendors this issue!

DISCLAIMER: The NPT HOA does not endorse any vendor here nor assumes any liability for any products, services or work done by these individuals or companies.

### POWERWASHING



# LIFE & LONG-TERM CARE INSURANCE



# **PROPERTY INSURANCE**



Port St. Lucie, FL 34984 moberlyinsurancesolutions.com

Fax: 772-878-8867 dave@moberlyins.com

DENTAL CARE Dr. Timothy Sallb - Dr. Mark Barber - Dr. Fred Hart eranda Family Dentistry 718 SE Becker Rd. Port St Lucie, Fl. 34984 P: (772) 336 - 2300 · F: (772) 336 - 5642

# **ROOFING & CONSTRUCTION**



### **RESIDENTIAL REALTOR**



Rich Giglia REALTOR®

Florida Realty Serving St. Lucie, Martin and Palm Beach Counties Cell: 772-801-9852 Office: 772-236-2475 RichGiglia@BHHSFloridaRealty.Net RichGSellsFlorida.com License# \$L3331683 @ A member of the franchise system of BHH Affiliates, LLC

#### **SHIPPING & PRINTING**

Becca MacMullen Center Manager

700 SE Becker Road Port St Lucie, Fl 34984

M-F 8am - 6:30pm Sat 8am - 3pm Sun 10am - 3pm

Phone: 772.446.9377 Fax: 772.446.9376



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# **CABINTRY & COUNTER TOPS**

## SW NPT Account #1343-9925-2

30-40% PAINT DISCOUNTS & 15% OFF SUPPLIES





# WATSON-NPT HOA MANAGEMENT



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If you or a quality vendor you know would like to advertise in our future newsletters, please have them contact Bob Shonce at: <u>bobshonce@yahoo.com or 734-787-9841</u>.

We have a limit of 2 to profession or category.

Residents are no charge, vendors are \$50/year (4 issues).

The 4th Quarter newsletter will be published at the end of September, 2022